Guide in English · step by step

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Compare in your language.

Internet in Germany: the comparison calculator step by step

The comparison calculator is in German. Here you see the screens in order and what each field means, explained simply, in English. That way you can fill everything in yourself.

How to use it: keep this guide open. Open the comparison calculator at the address below and fill in the screens in order.
The comparison calculator is here: am-finanzvergleich.de/en/internet-in-germany/

1 **To start: “Wichtige Angaben für Ihren Internet-Vergleich”.** “Wo möchten Sie Ihr Internet nutzen?”: where you want to use the internet. Enter your postcode, street and house number. The exact address matters, because not every connection is possible in every house. “Besteht ein laufender Vertrag?”: whether you currently have a valid internet contract. “Welche Tarife suchen Sie?”: “nur Internet (am günstigsten)” internet only, the cheapest. “Internet mit extra TV-Paket” internet with a TV package. “alle Tarife” all of them. “Ich brauche einen WLAN Router”: tick if you need a router. “Tarife für junge Leute anzeigen?”: special tariffs for people under 30. “Kombi-Vorteil mit Mobilfunk prüfen?”: check whether there’s a discount together with your mobile tariff. You can leave it empty. Then press “zum Vergleichsergebnis”.

2 **The list of results: order and filters.** At the top you choose the order: “Beliebtheit” popularity, “Geschwindigkeit” speed, “Preis ab 25. Monat” price from the 25th month, “Preis (Durchschnitt pro Monat)” average price per month. On the left it says “Tarife filtern”. “Geschwindigkeit ab”: the minimum speed. “Max. Laufzeit”: the longest contract term. “Speed-Drosselung ab”: tariffs where the speed drops after a certain amount of data. With “keine” only tariffs without such a limit remain. “Zusatzoptionen”: extra options, for example “Flatrate ins Festnetz” unlimited calls to landlines. “Anschlussart”: type of connection. “DSL” through the telephone line, “Kabel” through the TV cable, “Glasfaser” fibre. “Suche ändern” change the search, “Filter zurücksetzen” reset the filters.

3 **Every tariff has two prices. Be careful.** “150 MBit/s Download”: download speed. “WLAN Router zubuchbar”: you can order the router separately. “Cashback” or “Gutschrift”: money you get back later or that is credited to your account. Below the big price it says “Durchschnitt pro Monat”. This is the average for the first 24 months and includes the bonuses. Further down it says “ab 25. Monat”. This is the price you pay every month from the 25th month, and it’s usually noticeably higher. The crossed-out price is the average without the discount. To choose, press “weiter zum Tarif”.

4 **“Preisübersicht” (the exact price).** “Grundgebühr Monat 1 - 9”: the monthly fee in the first months. “Grundgebühr Monat 10 - 24”: the monthly fee in the following months. “Bereitstellungsgebühr”: one-off connection fee. “Versandkosten”: delivery costs. “Hardware & Optionen”: devices and options. “Mtl. Kosten ab dem 25. Monat”: monthly costs from the 25th month. To continue, press “weiter”.

5 **“Optionen” (options): the router.** Under “Internet Router” the same device appears twice. If it says “einmalig” next to it, you buy it and pay once. If it says “mtl.”, you rent it and pay every month. If you already have a suitable router at home, choose the last option, “Ich habe einen kompatiblen Router”. “Festnetz” landline, “Entertainment” TV and entertainment, “Extras” extras aren’t compulsory. You can continue without choosing them.

6 **“Anschluss” (connection).** “Besteht ein laufender Vertrag?”: whether you have a valid contract. If you’re switching provider, “Ja”. If you’re getting connected for the first time or you’re moving and not taking the old contract with you, “Nein”. “Anschlusstermin”: connection date. “schnellstmöglich” as soon as possible, “Wunschtermin” a day you choose yourself.

7 **“Kundendaten” (customer details) and finishing.** “Anschlussadresse”: the address where the internet will be connected. “E-Mail-Adresse” your email address, “Anrede” form of address, “Vorname / Nachname” first name and surname, “Geburtsdatum” date of birth, “Handynummer für Rückfragen” your mobile number for questions, “PLZ / Ort” postcode and town, “Straße / Hausnr.” street and house number. The box “Diese Adresse auch als Lieferanschrift nutzen” means the device will also be delivered to this address. “Zahlungsdaten”: your bank account number (IBAN). Below the button “weiter” it says “Angaben noch einmal prüfen”: you check your details once more. Then comes “Bestätigung” (confirmation). The last button on this page sends the order.

On every screen “zurück” means back, and “weiter” means next. You can go back or close the page at any time. Until you press the last confirmation button, no contract is concluded.

If this guide helped you, send it to a friend or family member in Germany.
am-finanzvergleich.de/en/internet-in-germany/

We are neither advisers nor brokers. The comparison is free for you. If you sign a contract through our partners, we may receive a commission. The price for you doesn’t change. There are no extra costs for you. The comparison calculators belong to our partners and the screens may change over time. Before you sign a contract, check that you understand everything.